

# **Duty of Candour Annual Report**

Reporting Period: 1 January 2024 – 31 December 2024

#### Introduction

The duty of candour is a legal responsibility for all health and social care providers in Scotland. It ensures that organisations are open, honest, and transparent with individuals and their families when significant harm occurs during care delivery. This annual report outlines how Social Care Alba has met its obligations under the duty of candour.

## **Summary of Duty of Candour Incidents**

During the reporting period, **Social Care Alba had no incidents** that triggered the duty of candour.

## Implementation and Learning

While no incidents occurred, Social Care Alba remains committed to maintaining high standards of care and ensuring that the principles of openness and transparency are upheld.

Our organisation has taken the following steps to ensure continued compliance with the duty of candour requirements:

• **Staff Training**: All staff have completed mandatory training to ensure they understand their roles and responsibilities.

 Policies and Procedures: Our duty of candour policy was reviewed and updated in November 2024 to reflect current best practices and legislation.

• **Support Systems**: Mechanisms are in place to support both individuals and staff in the event of a duty of candour incident.

### **Continuous Improvement**

Social Care Alba is committed to continuous improvement in delivering safe, high-quality care. We regularly review our practices and welcome feedback from service users, families, and staff to ensure transparency and trust.

#### Conclusion

This report highlights that Social Care Alba had no duty of candour incidents during 2024. We remain dedicated to providing compassionate and transparent care while striving to prevent harm and promote a culture of openness.

If you have any questions regarding this report or our approach to the duty of candour, please contact:

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Role: Director

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Signed:

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Director

Date: 01/01/2025